



How we can help you with collaborative working

We can manage the process of change for you so you can focus on your priorities

- Experts with experience of change management and organisation development
- Additional capacity and capability
- Tailored support
- Access to best practice benchmarking
- Sharing good practice from across the area we cover
- Horizon scanning

We can help you improve patient care by effective collaborative working

- Strong track record in collaborative working and solutions
- Lean thinking, Six Sigma techniques and outside-the-box thinking to develop transformational solutions
- Supporting integration for multi-agency delivery
- Helping to implement the model of care
- MLCSU network of contacts to support collaboration
- Developing and nurturing trusting relationships

We can highlight areas to focus on to improve services, processes and the health of your population

- Experts in business intelligence
- Aristotle data and reporting tool for case finding and case management

For more information on our products and services contact us today:

Email: mlcsu.commercial@nhs.net

Visit us mlcsu.co.uk





We can help you improve patient care by safe sharing of records and ensure you are up to date with legal standards and requirements, giving you assurance

- Experts in information governance
- Data Sharing Agreements to support integration of shared records



During our Planned Care project in Staffordshire, it was clear we needed to forge much stronger relationships across a number of organisational boundaries and change cultural thinking. The CSU has been instrumental in helping us put clinical engagement at the centre of our work. Organising, facilitating and designing workshops to gain insight and involvement; the CSU also invited guest clinicians to share learning. This was not an easy process but together we worked hard to share expertise and design pathways to bring real benefits to patients.

Mark Seaton

Staffordshire and Stoke-on-Trent STP planned care workstream programme lead

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Midlands and Lancashire
Commissioning Support Unit