Digital Innovation and Transformational IT

How we can help your organisation work smarter and resiliently with modern, scalable IT

We provide a wide range of IT support to commissioners, hospital trusts, local authorities, primary care networks, GP practices and other public sector organisations. We:

- deliver scalable, resilient and modern IT infrastructure and technology that reduces overheads and increases productivity
- manage complex programmes via our programme managers who use accredited programme management methodologies and tools
- mobilise new solutions and applications with minimal business interruption
- embed new working practices after mobilisation with innovative training and support including service desks, e-learning, webinars, 1:1 and classroom training and 'how-to' videos
- understand and exceed all government and NHS spine security standards. One example is our GCHQ-accredited cyber security training course, developed internally
- ensure that your equipment, network, data, email and websites have continuous protection from unintended or unauthorised access, change or hardware failure
- develop applications which give you the capability to add value to the services you provide to your clients and patients.

Being part of the NHS, for the NHS there are inherent benefits in using us over other IT support providers:

- we focus on creating value – not profits – and delivering competitively priced, effective support at scale
- we have immense NHS experience and established regional teams
- we are on all the major NHS and public sector procurement frameworks

- we have an expert, diverse range of supply chain partners who can help us deliver world-class solutions
  - System C/Graphnet
  - Emis
  - Computacentre
  - TPP
  - PCTI Docman
  - AIMES
  - LIMA
  - Staffordshire & Shropshire Health Informatics Service

- we can help you when you need people quickly. Being an NHS employing authority means our employees are part of the NHS Pension Scheme and are covered by NHS terms and conditions.

NHS
Midlands and Lancashire
Commissioning Support Unit