

Supporting the optimisation, assurance and recovery of programmes

We can help you optimise and rapidly recover your programme, to help it get back on track and achieve your objectives.

Our extensive knowledge and experience in health and care programme delivery, using best practice methodologies, uniquely positions us to understand and address the challenges you face.

We are part of the NHS family and share the same values and dedication to delivering the best for patients and communities.

We understand each programme and organisation is unique, and we tailor our services to meet your specific needs, ensuring that our support is aligned with your goals and challenges and offering you a comprehensive, honest assessment of the current position and realistic next steps.

Our previous programme management clients include:

- NHS England (national and regional teams)
- Integrated Care Boards / Systems
- NHS Trusts and Providers
- Department of Health and Social Care

Why choose NHS ML



Strengthening System Partnerships

Our diverse experience across all sectors of the healthcare system allows us to help you maximise on your opportunities within your programme for creating and strengthening beneficial partnerships.



Support end to end delivery of programmes

Our programme management experts work at both a national and regional level and can provide a full package of support to enable your programme to be assured and recover.



Multi-service offer and support

We provide the capabilities and capacity of over 2,000 experts from across business support, clinical and transformational disciplines.

What we offer:

We can work in partnership with you by:

- Providing rapid response mobilisation
- Retaining what is working well
- Identifying areas for recovery and enhancement
- Listening and collaborating
- Co-designing solutions
- Tailoring support to your programme requirements

This support will lead to an improved and refocused programme that is back on track.

Our four stages of support:

1

Diagnostic

Rapid diagnostic to identify enhancements, quick wins and long-term developments

2

Recovery

Co-develop and implement a recovery plan to improve and refocus the programme

3

Assure

Assure the programme's optimisation and recovery, providing remedial action, assessing KPIs and measure success

4

Sustain

All aspects of programme management to ensure the programme is back on track in a sustainable basis through a range of support and expertise

For a conversation to discuss how we can support you, please email: mlcsu.improvement@nhs.net

How you'll benefit



Stabilise and recover

Use our insights and expertise to understand gaps, challenges and opportunities and tangible actions to stabilise the programme and get it back, including through rapid deployment



Improved team morale and engagement

Work in partnership at every step with your team and stakeholders through effective engagement and empowerment to co-deliver sustainable improvements, building capability and capacity as needed



Objective delivery

Work together to understand challenges to delivering the programme's objectives on time and any risks to achieving its benefits, in order to put mitigations in place towards achieving your goals



Improved governance and financial control

Collaborate with you to develop recommendations and provide practical support to deliver improvements to your programme's governance and financial control

For more information on our offers and services contact us today:

Email: mlcsu.improvement@nhs.net