

Rapid Improvement Programmes Support

NHS England are undertaking an endeavour to create conditions for all healthcare organisations to foster a culture of continuous quality improvement. NHS IMPACT (Improving Patient Care Together) is the new single, shared NHS improvement approach.

Using Quality Improvement as an evidenced based approach allows organisations to review and improve against areas of operational and clinical pressure.

One of the key priorities is to 'inspire and encourage Trusts, places, systems to progress on their improvement journeys'.

Rapid Improvement programmes offer provides the opportunity for collaborative, focused change cycles to take place at pace.

Our Rapid Improvement programmes support offer provides a structured route to learn, collaborate, review, test and improve.

Our methodology will ensure our work with you is sustainable and scalable. Not only will processes and outcomes be improved, but behaviours and systems surrounding them are transformed in support.

Why choose NHS ML

Experienced Professionals



We have experience in delivering elective care specialty-based 100-day challenges across the North Region of England on behalf of NHS England. Some of the benefits realised during the 100 days include:

- Threefold increase in utilisation of 'Physio First' pathway, reducing inappropriate referrals to secondary care
- 15.66 urology bed days saved in 1 month
- 41% of suspected glaucoma patients discharged back into the community

Customer satisfaction



Our methodology and approach has received great feedback from front line staff and clinicians

What we offer:

We use a tried and tested rapid improvement methodology to bring front-line teams together to solve a common problem, test ideas and implement solutions in 100 days.

We support Trusts and systems to agree and test interventions aimed at rapid and continuous improvement. Our approach focusses on achieving results and supporting a culture of collaboration.

How we can help you:

Design

Underpinning the programme are a set of core conditions to support change. We will assemble your leadership group; design shared challenges and mobilise teams ready for launch.

Data

We will support collation of current state quantitative and/or qualitative data to understand the challenges and opportunities and links to national & local priorities. If there are gaps in local data, we can help identify the right data.

Coaching and facilitation support

Hands-on coaching & facilitation to challenge teams to set ambitious goals, develop plans for testing, start small, test and roll out what works

Milestone events

Predefined milestone events at launch with scheduled review points during the project phase to engage stakeholders, maintain momentum, ensure accountability and create opportunities to collaborate / get things back on track.

Sustainability

Consolidate learning and shape plans for sustainability and scaling

How you'll benefit



Hands on coaching and facilitation support:

Experienced support to each improvement project team during the development and delivery of their "Rapid Improvement Programme", bringing leaders and frontline staff together to test ideas. Dedicated ongoing coaching support will be provided to local leads to ensure progress and success of activities.



Quality Improvement expertise:

Our IU experts will lead the development and delivery of local sustainability plans for each initiative to ensure improvements are embedded.



Collaborative workshops and events:

Our team will facilitate the delivery of local, regional or bespoke system collaborative events to guide teams through a series of tools, forming part of the methodology, to help them identify, develop, test, and monitor improvements.



End to end support:

Our team will provide programme evaluation, training and support for the development of case studies and social media materials for use locally, impact analysis and production of a final report.

For more information on our offers and services contact us today: